



South Carolina Department of Education
Office of Federal and State Accountability
Complaint Resolution Procedures
20 USC § 7844 and 20 USC §7883

I. Initiation of Complaint

A. Authority

The South Carolina Department of Education (SDE), pursuant to 20 USC § 7844 and 20 USC § 7803 of the *No Child Left Behind Act of 2001* has the authority to hear complaints and appeals regarding the federal programs administered by the Office of Federal and State Accountability.

B. Direct Complaints

Organizations or individuals may file a complaint alleging the state or school district or consortium of districts is violating a federal statute or regulation that applies to any of the following covered programs:

1. Part A of Title I (Improving Basic Programs Operated by Local Education Agencies)
2. Part B of Title I (Even Start Family Literacy Programs)
- 3.

within thirty days of receiving the decision by the LEA or consortium.

D. Private School Complaints

Private school officials have the right to formally complain to the SDE if they believe a district did not engage in consultation that was meaningful and timely, or if the district did not give due consideration to the views of the private school officials. Complaints regarding poverty data on private school students may also be addressed to the SDE. Any private school complaints from private school officials, parents, teachers or other individuals or organizations will be resolved as other complaints listed herein

